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Activity 3: Categorise the Vocabulary – In-Flight Facilities & Services

Instructions:

Read the words below and place each one in the correct category.

Word Bank

overhead locker – reclining seat – seatbelt – tray table – flight attendant – steward – pursen / lead attendant – inflight entertainment (IFE) – Wi-Fi connection – noise-cancelling headphones – power outlet / USB port – eye mask – earplugs – blanket – pillow – special meal (vegan/gluten-free) – complimentary beverage – duty-free trolley – lavatory – sick bag

1. Seat Facilities & Cabin Equipment

Write the words related to seat physical features and cabin storage:

-
-
-
-
-

2. Entertainment & Technology Services

Write the words related to media, connectivity, and electronic facilities:

-
-
-
-

3. Comfort Amenities & Personal Items

Write the words related to items provided for passenger comfort and hygiene:

-
-
-
-
-
-

4. Food, Beverage & Retail Services

Write the words related to catering and onboard shopping:

-
-
-

5. Cabin Personnel

Write the words related to onboard staff members:

-
-
-

Answers

1. Seat Facilities & Cabin Equipment

- **overhead locker**
- **reclining seat**
- **seatbelt**
- **tray table**
- **lavatory**

2. Entertainment & Technology Services

- **inflight entertainment (IFE)**
- **Wi-Fi connection**
- **noise-cancelling headphones**
- **power outlet / USB port**

3. Comfort Amenities & Personal Items

- **eye mask**
- **earplugs**
- **blanket**
- **pillow**
- **sick bag**

4. Food, Beverage & Retail Services

- **special meal (vegan/gluten-free)**
- **complimentary beverage**
- **duty-free trolley**

5. Cabin Personnel

- **flight attendant**
- **steward**
- **purser / lead attendant**