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Unit 3: Speaking Skill

You may use some of the following words in your recording:

- cruise tourism
- passenger
- stateroom
- stateroom steward
- cruise director
- captain
- embarkation
- disembarkation
- muster drill
- muster station
- shore excursion
- port of call
- seasickness
- stabilizers
- gangway
- all-inclusive
- specialty dining

Useful Expressions

- Cruise tourism is...
- Passenger safety is important because...
- The ship's crew is responsible for...
- Clear communication is essential on board because...
- One crucial maritime procedure is...
- Cruise lines can assist passengers by...
- For example,...
- Staff should always...
- In my opinion...
- I learned that...
- I believe safety briefings are vital in cruise tourism because...

Self-Assessment Checklist

After recording your audio, listen to it again and answer these questions:

- [ ] Did I answer all the main questions?
- [ ] Did I speak for at least 2 minutes?
- [ ] Did I use some of the vocabulary from this unit?
- [ ] Did I use linking words to organise my ideas?
- [ ] Did I give at least one example?
- [ ] Did I speak clearly and at a natural pace?

⭐ **Optional Challenge**

Choose one cruise situation (for example, *conducting the mandatory muster drill*, *explaining stateroom categories*, *helping a passenger with seasickness*, or *managing disembarkation*) and explain:

1. **what** the crew member needs to do;
2. **how** the crew member should communicate with the passenger; and
3. **why** clear communication is important in this situation.